RETURN / EXCHANGE / REORDER

Returns and Exchanges

Merchandise that has not been worn, washed or altered may be returned within 30 days of purchase for a full refund or exchange; exchange only from 31 to 90 days from purchase. Exchanges can be made at any Mills location, on-campus event or through our Returns department. All sales final on clearance items.

For exchanges through the mail please include $8.95 for shipping and handling and allow 2 - 3 weeks turnaround time.

Refunds

Refunds for credit card transactions are credited to the original credit card whenever possible. Refunds for cash/check transactions, and credit card transactions if the original card is not available are paid by refund check. Cash and check refunds of less than $10.00 can be provided in-store or on-campus. For amounts over $10.00 we will mail you a refund check. Please allow 14 business days to process your refunds.

When sending packages to our returns department, we recommend using insured USPS mail or UPS so you can track your package.

For additional information email info@millswear.com or call 1-808-547-2070.

Send returns to:

Mills Returns

650 Iwilei Rd., Suite 180

Honolulu, HI 96817

CUSTOMER INFORMATION (PLEASE PRINT)

Date _____ School _____ Order # _____

Name _____

Address _____

City _____ State _____ Zip Code _____

Email _____

Phone-Day _____ Evening _____

Return Codes: 1. Incorrect item 2. Defective merchandise* 3. Changed mind 4. Sizing not as anticipated 5. Product quality 6. Other

Returned Items:

Product Number	Size	Description	Qty	Unit Price	Amount	Return Code
				RETURNED ITEMS TOTAL		

Exchange Items:

Product Number	Size	Description	Qty	Unit Price	Amount
				EXCHANGE ITEMS TOTAL	

Payment Instructions

Please check appropriate box ☐ Exchange ☐ Refund

Payment method for difference on exchanged items:

☐ Check Enclosed ☐ Visa ☐ MasterCard ☐ American Express ☐ Discover

Credit Card Number _____ Expiration Date ____ ____ CVV ____

Month/Year

Cardholder Signature _____

*Mills offers a "No Questions Asked" product quality guarantee to the original purchaser. Defective items may be returned at any time for a replacement or merchandise credit.