

Returning items to Mills? Mills provides a full refund or exchange within 30 days of purchase for merchandise that has not been worn, washed or altered. Within 31-90 days we are happy to exchange items that have not been worn, washed or altered. Returns and exchanges can be made in any Mills location, on-campus event or by shipping to our Returns Department. All sales final on clearance items - items ending in \$.99.

Shipping returned items - Complete the bottom section of this form and include with returned item(s). From your "Shipment Confirmation" email you can print a UPS Returns Label. If you choose another shipping method, we recommend insuring and tracking your package. If you use the UPS Returns Label, a flat rate of \$6.95 will be deducted from the amount refunded. Shipping costs related to the original shipment are not refunded.

Exchanges - To exchange an item, return it as described above and place a new order either on millswear.com or through Customer Service. If you are re-ordering the same item in a different size or color we offer free shipping on your new order. Place your new order and if ordering online contact Customer Service to remove your shipping charge.

Refunds - Refunds for credit card transactions are credited to the original credit card. Refunds for credit card transactions where the original credit card is not available are paid by refund check. For cash/check refunds over \$10.00, we will mail you a refund check. Amounts less than \$10.00 can be paid in cash in-store or at on-campus events. Please allow 14 business days to process your refund.

Questions? Email info@millswear.com or call 800-541-1850.

Mills offers a "No Questions Asked" product quality guarantee. Defective items may be returned at any time for replacement or merchandise credit.

Send returns to:
Mills Returns
1830 Harrison Street
San Francisco, CA 94103

CUSTOMER INFORMATION (PLEASE PRINT)

Date _____ School _____ Order #

Name _____

Address _____

City _____ State _____ ZIP Code _____

Email _____

Phone - Day _____ Evening _____

Return Codes: 1. Incorrect item 2. Defective item 3. Changed mind 4. Sizing not as anticipated 5. Product quality

Items you are returning:

| Product Number | Size | Description | Qty | Unit Price | Amount | Return Code |
|--------------------|------|-------------|-----|------------|--------|-------------|
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| REFUND ITEMS TOTAL | | | | | | |